



# RETURN FORM

This document should be completed and added to any items that are returned.

**Tip! The form below can be completed digitally by clicking the textboxes.**

We at Puchshop.de strive to keep all our customers happy and satisfied. There is, however, always a possibility that an item does not meet the customer's expectations. If this is the case, or if it turns out you have ordered the wrong parts, we offer a 14 day return policy.

Upon returning items the customer will have to pay the shipping costs. If a mistake was made on our part, Puchshop.de will refund the shipping costs. We will try to refund the money to the customer's account within 7 days (max. 30 days).

**1** Please complete the form

**2** Print and put the form within your package

**3** Stick the completed shipping label on the outside of your package.

Order number:  Items ordered on:  Items received on:

## KLANTGEGEVENS

First name  Surname   
Street name  Number   
Postcode  Town/City   
E-mail  Tel. nr.   
IBAN / Paypal

## ARTIKEL(N)

Article number	Name of product	Quantity	Price
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

## Reason for returning (please tick a box)

Item does not fit  Item is damaged or otherwise flawed  
 Item does not meet expectations  Other:   
 The item delivered was not ordered.

## I want to receive the refund amount:

As a shop credit on my Puchshop account  Credit to my Bank / Paypal account

# HOW DO I PACKAGE MY RETURN?

- Pack the product in a sturdy box of a suitable size.
- If you use an old or used (Puchshop) box for packing, do not forget to remove all labels, barcodes and other markings or make them illegible.
- Make sure that the article(s) can not move within the box by using packing material.
- Pack fragile products separately within the box.
- Carefully seal the closures with a strong adhesive tape.
- Do not use a rope or wire.
- Stick the shipping label on the outside of the box, not inside with the goods!
- Ensure that the address is clearly legible.



## Shippinglabel

### Sender

Name:

Postcode:  Number:

FRANKING

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